

INSTRUCTIONS WHEN ATTENDING YOUR APPOINTMENT:

- We will call you the day before your appointment to complete a Covid risk assessment.
- Please arrive no earlier than 5 minutes prior to your appointment.
- If possible, please come by car. On arrival please call our arrival phone number* on 07737184893 to advise our staff you have arrived. Remain in your car.
- A member of staff will come to your car to escort you into the premises.
- If you are on foot please call the practice on the above number on your arrival.
- Due to social distancing measures there are now only 4 chairs in each waiting room.
- There will be no toilet facilities at this time
- Please come alone, or in exceptional circumstance with one other person. No other people will be admitted onto the premises.
- If a child is to be seen please make childcare arrangements for any other siblings. Only the child and accompanying parent/ guardian will be admitted
- Please do not bring bags/ shopping. These represent an infection risk.
- Patients with mobility issues will be booked into the Annex building to aid accessibility.
- If you take medication please ensure you bring a list with you.
- On entering & leaving the building you will be asked to sanitise your hands with an alcohol hand gel
- We have adopted a “one-way system” so you will enter the building through the front door, but exit through a different door in order to maximise social distancing

*** The arrival phone will not accept any calls other than to notify us of arrival. If you try to use this number for any other dental issue you will be politely asked to call us on our main number (01744 23677) and the call will be disconnected.**